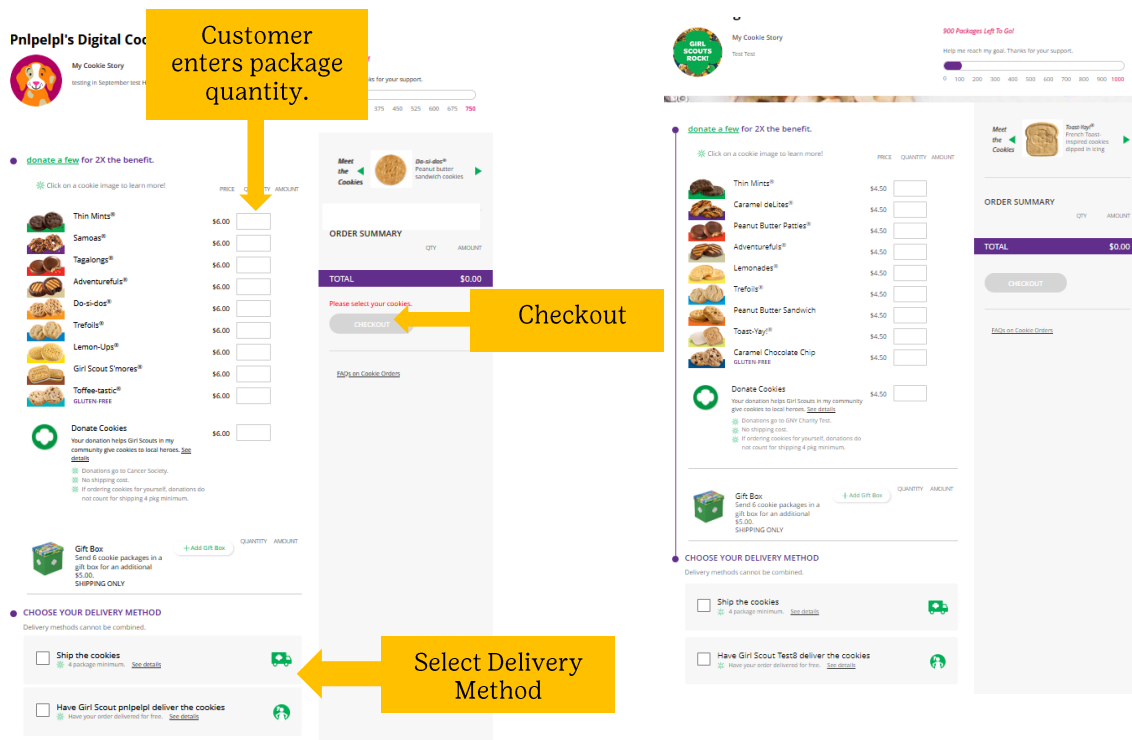


Digital Cookie[®]

Customer Experience: In-Person Delivery Order

Step 1: Customers either receive an email from a Girl Scout or use the Digital Cookie site link.

Step 2: Customers enter their order. After selecting the cookies, customers will select the delivery method and can choose to have the order delivered in person by selecting the option “Have Girl Scout Deliver the Cookies.”



The screenshot displays the Digital Cookie website interface. A yellow box with the text "Customer enters package quantity." points to the quantity input fields next to the cookie items. Another yellow box with the text "Checkout" points to the "CHECKOUT" button. A third yellow box with the text "Select Delivery Method" points to the "Have Girl Scout prinpelpl deliver the cookies" option under the "CHOOSE YOUR DELIVERY METHOD" section.

Cookie Items and Prices:

| Item | Price |
|------------------------|--------|
| Thin Mints® | \$6.00 |
| Samosas® | \$6.00 |
| Tagalongs® | \$6.00 |
| AdventureTus® | \$6.00 |
| Do-si-dos® | \$6.00 |
| Trefoils® | \$6.00 |
| Peanut Butter Sandwich | \$6.00 |
| Toast-Vayr® | \$6.00 |
| Caramel Chocolate Chip | \$6.00 |
| Donate Cookies | \$6.00 |

Order Summary:

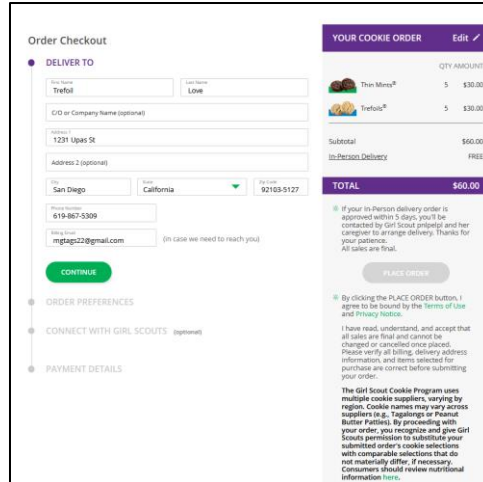
| Item | QTY | AMOUNT |
|-------|-----|--------|
| TOTAL | | \$0.00 |

Delivery Method Options:

- ☐ Ship the cookies (4 package minimum. [See details](#))
- ☐ Have Girl Scout prinpelpl deliver the cookies (Have your order delivered for free. [See details](#))

Digital Cookie®

Step 3: Customers are then taken to a checkout screen to complete basic delivery and billing information.



Order Checkout

DELIVER TO

Trefoil Love
1231 Upas St
San Diego, CA 92103-5127
619-867-5309
mgtag22@gmail.com

YOUR COOKIE ORDER

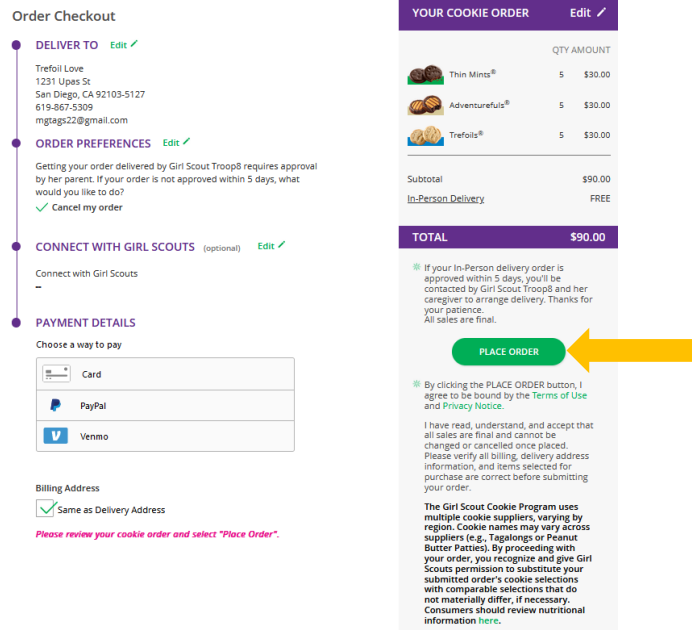
| ITEM | QTY | AMOUNT |
|---------------------------|-----|---------|
| Thin Mints® | 5 | \$30.00 |
| Trefoils® | 5 | \$30.00 |
| Subtotal | | \$60.00 |
| In-Person Delivery | | FREE |
| TOTAL | | \$60.00 |

PLACE ORDER

The next screens (Order Preferences, Connect with Girl Scouts, and Payment Details) ask customers to:

- Choose a second option if Girl Scout delivery is not approved.
- Complete credit card information.

Once customers have completed the information, they will click the “I am not a robot” box (not pictured) and the “Place Order” button.



Order Checkout

DELIVER TO [Edit](#)

Trefoil Love
1231 Upas St
San Diego, CA 92103-5127
619-867-5309
mgtag22@gmail.com

ORDER PREFERENCES [Edit](#)

Getting your order delivered by Girl Scout Troop8 requires approval by her parent. If your order is not approved within 5 days, what would you like to do?

☒ Cancel my order

CONNECT WITH GIRL SCOUTS (optional) [Edit](#)

Connect with Girl Scouts

PAYMENT DETAILS

Choose a way to pay

☒ Card

☐ PayPal

☐ Venmo

Billing Address

☒ Same as Delivery Address

Please review your cookie order and select "Place Order".

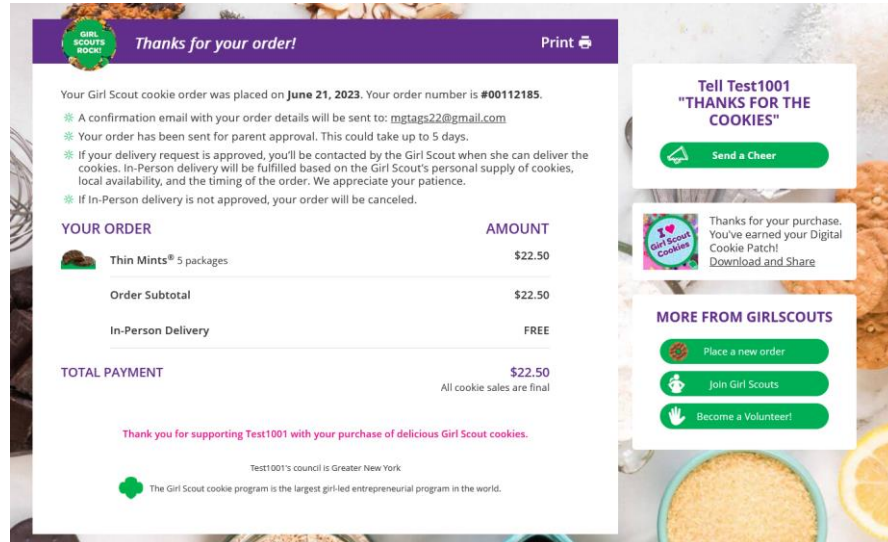
YOUR COOKIE ORDER [Edit](#)

| ITEM | QTY | AMOUNT |
|---------------------------|-----|---------|
| Thin Mints® | 5 | \$30.00 |
| AdventureFus® | 5 | \$30.00 |
| Trefoils® | 5 | \$30.00 |
| Subtotal | | \$90.00 |
| In-Person Delivery | | FREE |
| TOTAL | | \$90.00 |

PLACE ORDER

Digital Cookie[®]

Step 4: Customers then see an order confirmation screen.



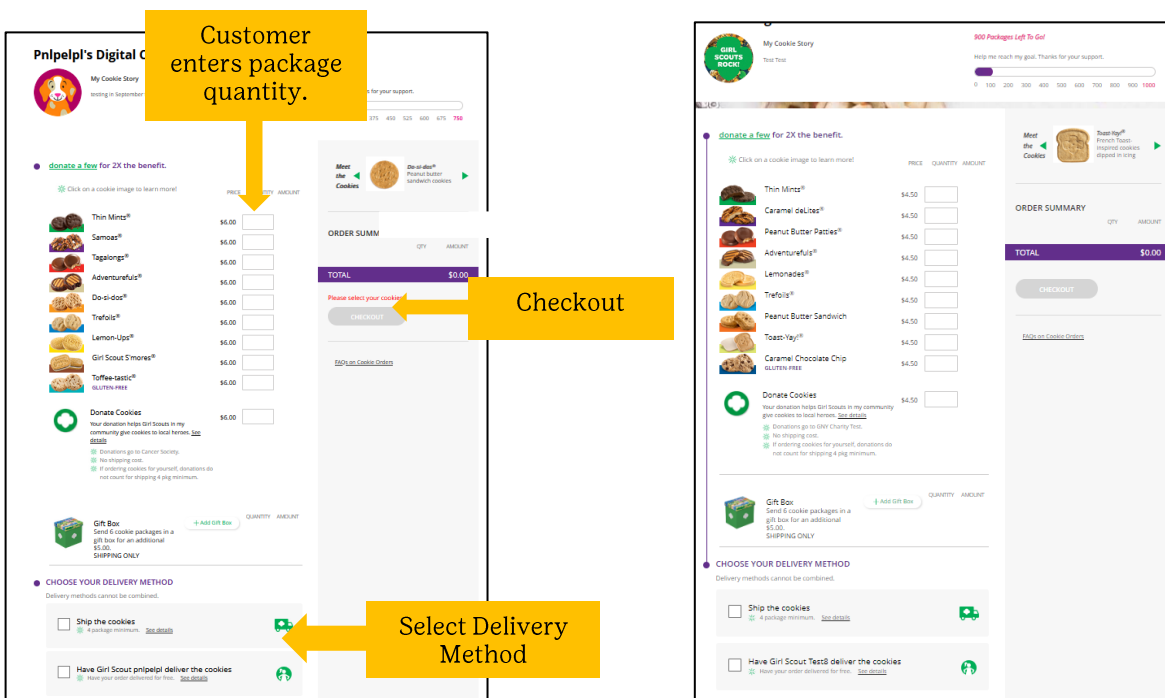
Step 5: Customers will receive a series of emails about their order. The first is an order confirmation letting them know that their order is pending approval from the parent. If the order is a donation or contains a donation, the emails will reflect that as well. Then an email is sent indicating the order has been approved. If the order has been declined, an email is sent notifying customers and giving them the option to place a new order to have cookies shipped or donated.

Digital Cookie®

Customer Experience: Shipped Order

Step 1: Customers either receive an email from a Girl Scout or use the Digital Cookie site link.

Step 2: The customer enters their cookie order. After selecting the cookies, customers will select the delivery method and can choose to have the order shipped directly to them.



Customer enters package quantity.

Checkout

Select Delivery Method

Prinpepl's Digital Cookie

My Cookie Story

Helping in September

Help me reach my goal. Thanks for your support.

0 100 200 300 400 500 600 700 800 900 1000

donate a few for 2X the benefit.

Click on a cookie image to learn more!

Thin Mints® \$6.00

Samoas® \$6.00

Tagalongs® \$6.00

AdventureTus® \$6.00

Do-a-dog® \$6.00

Trefoils® \$6.00

Lemon-Ups® \$6.00

Girl Scout S'mores® \$6.00

Toffee-Tastic® \$6.00

Don'te Cookies \$6.00

Gift Box \$6.00

CHOOSE YOUR DELIVERY METHOD

Delivery methods cannot be combined.

☐ Ship the cookies

☐ Have Girl Scout Prinpepl deliver the cookies

My Cookie Story

Test Test

Help me reach my goal. Thanks for your support.

0 100 200 300 400 500 600 700 800 900 1000

donate a few for 2X the benefit.

Click on a cookie image to learn more!

Thin Mints® \$4.50

Caramel deLites® \$4.50

Peanut Butter Patties® \$4.50

AdventureTus® \$4.50

Lemonades® \$4.50

Trefoils® \$4.50

Peanut Butter Sandwich \$4.50

Toast-Yay® \$4.50

Caramel Chocolate Chip \$4.50

Don'te Cookies \$4.50

Gift Box \$4.50

CHOOSE YOUR DELIVERY METHOD

Delivery methods cannot be combined.

☐ Ship the cookies

☐ Have Girl Scout Test8 deliver the cookies

ORDER SUMMARY

QTY AMOUNT

TOTAL \$0.00

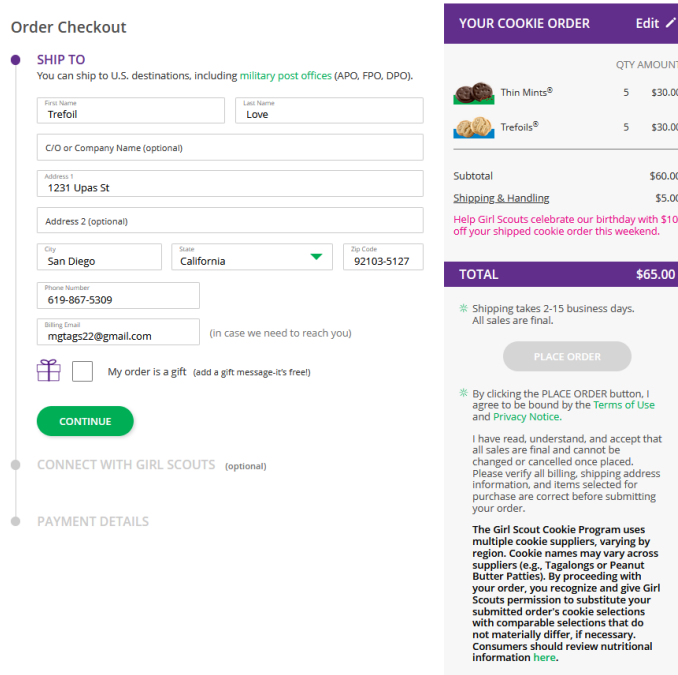
Checkout

Ship the cookies

Have Girl Scout Test8 deliver the cookies

Digital Cookie[®]

Step 3: Customers are taken to a checkout screen to complete basic shipping and billing information.



Order Checkout

SHIP TO
You can ship to U.S. destinations, including [military post offices](#) (APO, FPO, DPO).

First Name: Last Name:

C/O or Company Name (optional):

Address 1:

Address 2 (optional):

City: State: Zip Code:

Phone Number:

Billing Email: (in case we need to reach you)



☒ My order is a gift (add a gift message-it's free!)

CONTINUE

CONNECT WITH GIRL SCOUTS (optional)

PAYMENT DETAILS

YOUR COOKIE ORDER [Edit](#)

| | QTY | AMOUNT |
|---|-----|----------------|
|  Thin Mints [®] | 5 | \$30.00 |
|  Trefails [®] | 5 | \$30.00 |
| Subtotal | | \$60.00 |
| Shipping & Handling | | \$5.00 |
| TOTAL | | \$65.00 |

PLACE ORDER

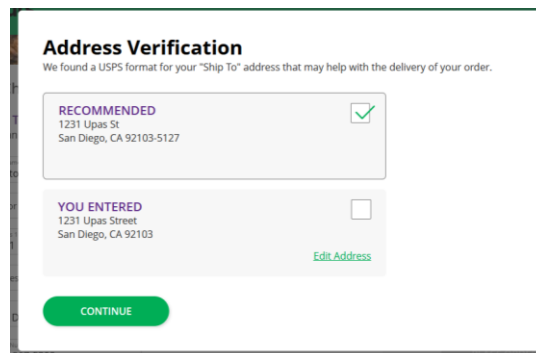
* Shipping takes 2-15 business days. All sales are final.

* By clicking the PLACE ORDER button, I agree to be bound by the [Terms of Use](#) and [Privacy Notice](#).

I have read, understand, and accept that all sales are final and cannot be changed or cancelled once placed. Please verify all billing, shipping address information, and items selected for purchase are correct before submitting your order.

The Girl Scout Cookie Program uses multiple cookie suppliers, varying by region. Cookie names may vary across suppliers (e.g., Tagalongs or Peanut Butter Patties). By proceeding with your order, you recognize and give Girl Scouts permission to substitute your submitted order's cookie selections with comparable selections that do not materially differ, if necessary. Consumers should review nutritional information [here](#).

The system will then verify the address, and if necessary, provide an updated recommended address, and prompt to complete credit card information.



Address Verification

We found a USPS format for your "Ship To" address that may help with the delivery of your order.

RECOMMENDED ☒

1231 Upas St
San Diego, CA 92103-5127

YOU ENTERED ☐

1231 Upas Street
San Diego, CA 92103

[Edit Address](#)

CONTINUE

Once customers have completed the information, they will click the "I am not a robot" box and the "Place Order" button.

Step 4: The customer then sees an order confirmation screen.

Step 5: Customers will receive a series of emails about their order. First, they get an order confirmation email. If the order is a donation or contains a donation, the emails will reflect their donation also.

Then they receive an email when the cookies have shipped and are on their way.